

Law & Democracy **Democratic Services**

TO COUNCILLOR:

Mrs R H Adams G A Boulter (Chair)

J W Boyce R E R Morris

Dear Sir or Madam

I hereby **INVITE** you to attend a meeting of the **SOUTH WIGSTON RESIDENTS' FORUM** to be held at the METHODIST CHURCH, BLABY ROAD, SOUTH WIGSTON, LEICESTERSHIRE, LE18 4PB on TUESDAY, 9 JULY 2019 at 7.00 PM for the consideration of the items set out in the Agenda below.

If residents wish to discuss in confidence other issues that affect them and, or, the locality there is a surgery session with Councillors, Council Officers and the Police between 6:30 PM and 7.00 PM.

Yours faithfully

Council Offices Wiaston 01 July 2019

MILECONA.

Mrs Anne E Court Chief Executive

ITEM NO. AGENDA PAGE NO'S

- 1. **Local Policing Issues**
- 2. **Minutes of the Previous Meeting**

1 - 9

a. Matters Arising

10 - 11

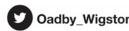
- 3. **South Wigston Traders' Update**
- **Pride of the Borough** 4.
- Introduction to the Council's Citizen's Panel Now Live Brief Update 5.
- 6. **Chair's Updates**
 - a. Capital Projects Update
 - b. Forum Budget Update
 - c. Spending Requests
- 7. **Items Raised by Residents**
- 8. **Suggestions for Future Agenda Items**
- 9. **Date of the Next Meeting**



Customer Service Centre: 40 Bell Street, Wigston, Leicestershire LE18 1AD Council Offices: Station Road, Wigston, Leicestershire LE18 2DR







For more information, please contact:

Community Engagement Officer

Oadby and Wigston Borough Council Council Offices Station Road, Wigston Leicestershire LE18 2DR

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You can access all available public meeting documents and audio recordings electronically via:



The Council's website at oadby-wigston.gov.uk under 'Meeting Dates, Agendas & Minutes'



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Agenda Item 2

MINUTES OF THE MEETING OF THE SOUTH WIGSTON RESIDENTS' FORUM HELD AT THE FAIRFIELD COMMUNITY PRIMARY SCHOOL, CHESHIRE DRIVE, SOUTH WIGSTON, LE18 4AW ON WEDNESDAY, 20 MARCH 2019 COMMENCING AT 7.30 PM

<u>PRESENT</u>

G A Boulter Chair

Vice-Chair

COUNCILLORS

J W Boyce Mrs S B Morris R E R Morris

OFFICERS IN ATTENDANCE

Ms V Quintyne Community Engagement Officer

OTHERS IN ATTENDANCE

K Baladi Police Community Support Officer
M Eames Leicestershire County Council

32. LOCAL POLICING ISSUES

PCSO Karim Baladi provided the following update on crime issues in South Wigston.

Some of the children and young people who have exhibited anti-social behaviour in the Fairfield and Blaby Road areas and near to Tesco Supermarket were placed on anti-social behaviour contracts.

A number of children on the Fairfield Estate were reported for throwing eggs.

Work has taken place with a local church and children to address anti- social behaviour. The church and Police are working to ensure that children are behaving themselves. Some of these children are known to live outside the Fairfield estate. It was confirmed that the children from outside the Dorset Avenue church area attend it to play with the church`s resources.

The Police are to address what it can do in relation to inconsiderate vehicles parking. The Officer stressed that the more reports people make via the 101 phone line the more the Police can do.

Reports were received about strangers peeping into local cars. The Police have dealt with the suspects.

Reports were received of speeding in and around the Kenilworth Road area Sightings were made of motor bikes being ridden on the pavement and the riders not wearing helmets. The Police apprehended a person riding an electric bike on the pavement.

A question was raised about local bin men leaving dustbins in the middle of pavements after they had been emptied. This was viewed as a potential trip hazard.

Action:

The Chair agreed to speak with the Head of Client Services to request that dustbins are

placed back on the edge of driveways.

It was reported that a car was seen parked on the right hand side of Norfolk Road junction. This caused blocking of the view ahead. On such issues the Police are prepared to come out and assess the situation and can remove such vehicles.

The Police can also act if a vehicle is inappropriately parked on a pavement. If a driveway is blocked by a vehicle this is classed as an obstruction. The Police towed away a car, which had blocked in a households vehicle preventing them from accessing the road.

Double parking was reported in Gloucester Crescent .The County Council has previously been informed about inappropriate parking. Residents' opinions was sought on installing single or double lines. Residents did not agree to this suggestion.

Last week was Knife Crime Awareness Week. The Police conducted talks to pupils in schools as a deterrence to the carrying of knives.

Excessive speeding was reported at the bottom of Canal Street.

On the concluding of the update, the Chair expressed thanks to the Police Community Support Officer for presenting it.

Action:

The Chair is to request a grey box be fitted for the issue of speed reduction.

33. MINUTES OF THE PREVIOUS MEETING HELD ON 28 NOVEMBER 2018

The minutes were checked for accuracy. They were then agreed as a true record.

34. MATTERS ARISING

Page 1:

With reference to, any future South Wigston Health Centre redevelopment, the Council is still working to find a potential development solution. It was commented that the Arriva Bus Station complex would have made a good site for the Health Centre location.

Page 2:

The Chair noted that the web link to take enquirers to the Glen Parva Prison build information has disappeared. Councillor Boyce stated the Glen Parva Prison department had informed him that the design build and run contract may well change. The actual prison boundary will not change but what happens within the boundary may.

Page 2:

The Massage Parlour on Blaby Road was refused planning permission. The building use was not agreed .The Fire Safety certificate was not awarded.

Page 2:

The Defibrillator training will be rearranged to be delivered in 2019 by the Council's Community Engagement Forum Officer in conjunction with the Community First Responders.

Page 3:

Like the Community Scarf agenda brought to the November 2018 meeting, a resident wrote to the Chair with reference to the making of Yarn Bombs for placing on trees on Blaby Road Park. Yarn bombing is a type of street art that employs colorful displays of knitted or crocheted yarn or fiber rather than paint or chalk, on tree trunks. https://www.bing.com/images/search?q=yarn+bomb+day+2019&qpvt=Yarn+Bomb+Day+2019&FORM=IGRE.

35. <u>COUNCIL TAX BANDING IS REVIEWED TO CHECK COMPARISON TO OTHER</u> LEICESTERSHIRE DISTRICTS

The Chair explained the difference between Oadby and Wigston Council Tax banding in relation to its comparator councils. A handout outlining the different council tax banding for comparator councils was circulated at the meeting. The following points to note are:

- All the other districts have a parish charge on top of the Council Tax.
- Some districts have a special expenses charge. This can also be increased at that Council's discretion.
- Oadby and Wigston Borough Council Tax charge is on par with the charging with all Leicestershire district authorities.
- The bulk of the local borough's Council Tax goes to funding policing and fire services.
- Band D properties are charged £226.
- The banding figures shared were for 2018.
- This Council receives no grants from Central Government. Any money to run services is generated by Oadby and Wigston Borough Council.

Action:

Circulate an electronic copy of the 2018 district banding sheet.

36. RECYCLING WASTE (PRESENTATION)

Mr Matthew Eames, Leicestershire County Council Environment and Waste Technician provided a presentation on what are recyclable and non-recyclable items.

- All seven district councils use Case Pak in Leicestershire. Leicestershire County Council is due to roll out a recycling campaign.
- Leicestershire County Council Waste Initiatives Team carry out talks on recycling in schools and to community groups. Articles are placed in magazines such as Letterbox.

The Chair extended an appreciation of thanks to Matthew Eames at the close of the presentation.

Recycling Dos and Don'ts:

The Dos:

- Rinse and drain plastic bottles.
- Keep plastic in its original state. Squash it and place it in the wheelie Bin.

- Place plastic tubs pots in the recycling.
- Tetra pack cartons are recyclable. Flatten them if you wish. Those with the lids left on are more collectable.
- Cardboard can be flattened. Empty everything out of them.
- Cleaned aluminium foil is acceptable and can be squashed flat.
- Food tins must be rinsed and drained.
- Drinks cans are acceptable.
- Some types of clean tin foil are acceptable.
- Completely empty aerosol cans are ok to recycle.
- Rinsed glass bottles and glass jars with their lids on are acceptable. Rinse the items and place the lids back on.
- Ensure all packaging is empty.
- Brown and green loose bags previously used for recycling can be placed in the bin.
- With regard to rolls of old green and brown surplus recycling bags, residents may contact Customer Services. They will advise residents that they can either bring them into the Customer Services Centre or arrange with the Depot (Tip) for the bags to be collected.
- Residents were reminded that they could use their small black bins for composting.
- Some terraced streets and flats have clear bags, as they are unable to accommodate bins.
- Oadby and Wigston borough has one of the highest recycling rates in the Country.
- Bins for normal waste will be introduced in June 2019. The Government is to stick to the European recycling rates.
- Recycling bins from businesses and schools are treated as trade waste.

Action:

The Chair is to request a statement be drawn up by the Council on this matter. This statement will be taken to the County Council about the non-collection of recycling waste.

The Don'ts

- Do not place any black plastic in the recycling waste. Infrared rays used to identify plastic rubbish cannot pick up its existence.
- Do not place broken glass in the recycle bin. Place it in a bottle bank for recycling.

- No flat glass such as mirrors.
- Do not add textiles, as they tangle up in the equipment. Donate them, even the rags to charity. Clothing can become tangled up with glass and blocks the system.
- No used nappies. Place them in the general waste.
- No makeup in plastic tubes. These are difficult to clean.
- No hard plastic such as hangers whole or broken, wash baskets, washing up bowls or plastic storage containers.
- No children`s toys.
- Do not add crisp packets or multi-use crisp bags. Walkers Crisps have set up a recycling process for their crisp packets. Some stores are taking back plastic carrier bags for recycling.
- No batteries or small electrical items to be placed in bins.
- No tissues to be placed in bins.
- No single use plastic drinking cup to be placed in bins.
- No polystyrene or Styrofoam.
- No used plastic bags are to be placed in bins.
- No tin foil as used in boxes of tea such as Tetley, PG Tips and Typhoo etc.
- Scrunched up tin foil turns into a laminate so must not be placed in recycling. The
 test to see if it is not recyclable is to scrunch it up into a ball to see if it does not
 spring back open. If it springs back, do not recycle it.
- No shredded paper as it can become mixed up and separate out creating a mess on the conveyer belt.
- No food and drink. Food waste can cause contamination of recyclables. Cross contamination is a bit of an issue on the tipping floor when items are being graded.
- Do not add bags of items into one plastic bag to recycle. Case Pak finds these causes a recycling problem.
- On non-emptied bins. It may have visual contamination in it. Waste Officers are trained to spot visual contaminants. A bin hanger is usually placed on the bin if this is the case.
- Some food packaging might not be biodegradable. Some compostable packaging may be misleading for composting down. If placed in a landfill such items may form methane gas.
- Too shiny gift wrapping paper is a non-recyclable. Matt wrapping paper may not be recyclable. Read the labelling.

- Too shiny gift wrapping paper is non-recyclable. Matt wrapping paper may also not be recyclable. Read the labelling.
- Aerosol cans are fine from the house, such as air freshener/ deodorant/ polish etc. but not if they have contained hazardous substances (i.e. from the garage or shed), such as WD40/ paint/ glue etc.
- No white plastic cups or disposable coffee cups.
- No blister packs used for medicines.
- Plastic tubes are not ok to include even if they have been cleaned out properly (i.e. cut and cleaned).
- OM PAK labelling is great up to a point. "Widely recycled" means that 75% of Local Authorities will allow the item to be recycled.
- BBC Radio Leicester hosts a recycling box for receiving crisp packets.

The Chair thanked to Waste Recycling Officer for his presentation.

37. SOUTH WIGSTON TRADERS' UPDATE

- Christmas Capers takes place on; Saturday 7th December 2019.
- New festive lights are to be introduced. The Council awarded £5,000 to South Wigston Traders for the purchase of enhanced Christmas lighting.
- Oadby and Wigston Town Centres received the same amount of funding to spend on lighting.

38. PRIDE OF THE BOROUGH

The representative of Pride of the Borough (POB) provided a verbal update. Key points to note are:

- There are approximately one thousand Loyalty Cardholders in the borough.
- Discount can be received from stores such as Edinburgh Woollen Mill, Ponden Home Interiors, Lords Electricals and Cuisine of India.
- Half of the customers using Grange farm Monday to Thursday lunchtime use a loyalty card.
- The Loyalty card is helping to bring more trade into the Borough.
- Membership for the Loyalty Card can be obtained from Zeph's Café.
- There will be a floral competition in 2019. People will be invited to enter East Midlands in Bloom and help with judging. Residents may enter a container. The Gold Medal has been won previously. Oadby and Wigston have also won joint second with Bath.
- South Wigston has fewer shops offering a discount than Wigston and Oadby.
- A Litter Campaign has begun. This will include rollout to schools and businesses.

Santander is coming on board.

- The representative appealed for help from the residents to share their email and phone number with Pride of the Borough. This will help POB with sending out a monthly newsletter and to update a resident's details when a discount card has been lost. POB does not share its database information with other agencies.
- Every third Saturday of the month POB organise a litter pick working party.
- More volunteers would be appreciated to carryout litter picking. The Litter Pick will be from 9:30am until 11:30am. All volunteers will be provided with litter picking tools. The tools include; high visibility vests, bags, litter picking sticks and gloves.
- Planters purchased with POB funding can be found outside of Hunters Estate
 Agent. They make sure the reservoir is kept watered. There are three beds next to
 the South Wigston Railway Station monument on Blaby Road Park.
- A request was made by POB to residents requesting volunteers to weed and water the big planters, which they purchased for £500 each. One is looked after by the Fish Bar and is on Leicester Road.
- Litter picking at the South Wigston Railway Station requires the permission of the Rail authorities. POB can supply hi-visibility jackets, gloves and litter picking sticks.
- POB is addressing how it can be more effective in coordinating and updating loyalty card memberships on an annual basis. If people wish to volunteer to look after the planters or distribute the POB Newsletter, contact Graham Lamb.
- The cost of a loyalty card remains at £5.00 per year.

For more information about Pride of the Borough click on the link provided here. https://www.prideoftheborough.org/.

39. <u>INTRODUCTION TO THE COUNCIL'S CITIZEN'S PANEL CONSULTATION AND ENGAGEMENT TOOL</u>

The Community Engagement Officer, Veronika Quintyne informed residents that the Council is to introduce a Citizen's Panel.

A Citizens' Panel is a large, demographically representative group of citizens that reflect the diversity of the Borough, who would be accessed a minimum of four times a year to be invited to take part in surveys on a range of issues.

The Council is to invite between one to three thousand residents of varying age and backgrounds to join the Citizen`s Panel. Only those residents who sign up to the Panel would be contacted to take part in consultations and represent their views and opinions on a range of issues.

Citizens can unsubscribe their Panel membership at any time.

Residents at the meeting were given an information sheet containing background information about the Citizen`s Panel concept and how it works.

40. CHAIR'S UPDATES

41. CAPITAL PROJECTS UPDATE

The litterbin on Saffron Road has been fitted.

The bus shelter on the corner of Gloucester Crescent has been fitted.

42. FORUM BUDGET UPDATE

The current available spend for South Wigston Residents` Forum stands at £19,298

43. SPENDING REQUESTS

No spending requests were received.

44. ITEMS RAISED BY RESIDENTS

The following are items raised by residents:

Bill Payments:

A range of bills including Council Tax can be paid through the Post Office.

There are 57 shops in the Town where the Pay Point System can be accessed for the paying of bills.

Comments were received that sometimes it can take too long for residents' bill payments to be taken by bill paying machines.

Notice Boards on Gloucester Crescent:

The notice boards on Gloucester Crescent and Saffron Road have been knocked over.

Change of the timing of South Wigston residents Forum.

Consider changing the start time of future South Wigston Residents Forum meetings from 7.30pm to 7pm. The pre meeting surgery would take place at 6.30pm. This was agreed without dissent.

Reports on Speeding:

Reports of speeding, safety issues for the public and vehicle parking issues in the following South Wigston Streets: Glengate, Station Street, Albion Street and Kirkdale Road were reported.

Action:

Councillor Boulter agreed to raise the following issues with the County Council:

- The partial closure of Saffron Road and St Thomas Road to support next year's Remembrance Parade through South Wigston.
- The use by heavy Lorries on Glengate, resulting in slabs being taken out.
- The inconveniencing of disabled parking spaces on Kirkdale Road.
- Residents` cars struck by other motorists due to speeding.
- The striking of a lamp post by a vehicle on Station Street and the traffic gridlock this street experiences.
- Children are at risk of injury as they are playing on their bikes in the area between

Glengate and Albion Street.

Woodland in the Triangle:

On the question as to whether the woodland in the Triangle can be cut down, the Chair clarified that it cannot. The Council has no control over it. It is a protected area and the home of the Marble white butterfly. It is also illegal to cross over the railway line.

45. DATE OF THE NEXT MEETING

The date and time of the next meeting is to be confirmed.

THE MEETING CLOSED AT 8.35 PM

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Chair
Tuesday, 9 July 2019

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Agenda Item 2a.

Matters Arising from the South Wigston Residents' Forum held on Wednesday 20 March 2019

Page 1:

On policing issues, residents are reminded that the following link will take them directly to the Leicestershire Police Force website. This will enable access to up to date crime information regarding the Borough.

https://www.leics.police.uk/

Page 1:

Action:

The Chair agreed to speak with the Head of Client Services about placing dustbins back on the edge of driveways and away from the centre of pavements.

This action is now complete. Dustbins are now regularly placed back away from the edge of pavements and back to driveways.

Page 2:

On the fitting of a grey box to reduce speeding in South Wigston, on Canal Street, the Chair has confirmed the County Council did not endorse this.

Page 3:

The Local Authority did not support the idea proposed by a resident of yarn bombing a tree in Blaby Road Park.

Page 3:

A copy of the Council Tax Banding Review leaflet was circulated electronically to residents.

Page 4:

On the question raised as to why the contents of Recycling Bins from businesses and schools are treated as trade waste and the production of a statement on this matter.

Environmental Services state; as with all Local Authorities in England and Wales, this Authority has a statutory duty under the Environmental Protection Act 1990, sections 33,47 and 48 to collect domestic household waste.

Materials collected by schools and businesses is governed by this legislation. The phrase "recycling waste" is not a legal term.

The sections of the Environmental Protection Act ,noted above, explains that; for commercial / industrial waste it is all defined as controlled waste; this is why by law , schools and businesses are charged a fee for its removal. The removal of schools` waste comes under the umbrella of Leicestershire County Council.

Page 8:

The knocked over noticeboards on the junction of Gloucester Crescent and Saffron Road are to be replaced in due course.

Page 8:

The Chair, on behalf of residents addressed the following issues with the County Council.

- The partial closure of Saffron Road and St Thomas Road to support 2019's Remembrance Parade through South Wigston is in hand.
- The use by heavy Lorries on Glen Gate is not prohibited, as it is a public highway. Damaged slabs are incidental to use.
- On the inconveniencing of disabled parking spaces on Kirkdale Road. All persons using the parking spaces have a permit to do so.
- On the issue of a residents` car being struck by other motorists due to speeding. This is a civil matter.
- On the matter of a striking of a lamp post by a vehicle on Station Street .This is incidental to the gridlock caused by traffic usage.
- On the matter of Children being at risk of injury whilst playing on their bikes in the area between Glen Gate and Albion Street, parents are advised to make children more aware of potential harm from traffic whilst at play.

Page 8:

Change of the timing of South Wigston Residents Forum

Consider changing the start time of future South Wigston Residents Forum meetings from 7.30pm to 7pm. The pre meeting surgery would take place at 6.30pm. This was agreed without dissent.